

# Terms & Conditions



## 1. GENERAL

All training and development services offered by Nordic Products and Services ('NORDIC') are sold subject to the terms and conditions herein.

These terms and conditions shall apply to the sale of services described in the NORDIC Summary of Services, Quotation, Sales Order, Invoice or any other contract documentation on to which these terms and conditions are attached or incorporated by reference. Except as expressly agreed by an authorized representative of NORDIC in writing.

The acceptance of the products or services delivered by NORDIC constitute an affirmation by the Client that the terms and conditions set forth herein govern the purchase and sale of services.

THE TERMS OF THIS CONTRACT SHALL SUPERSEDE ANY ADDITIONAL, DIFFERENT OR CONFLICTING TERMS PROPOSED BY OR CONTAINED WITHIN ANY OTHER RELATED DOCUMENTS FOR THIS PROJECT.

## 2. PAYMENT TERMS

Payment terms are 30 days from invoice issue date, or 10 working days prior to course commencement or agreed registration deadline. All bookings are subject to the cancellation terms detailed within these terms.

All prices are firm unless otherwise agreed in writing. NORDIC reserves the right to change the prices and specifications of its services at any time without notice, any change will not affect the prices agreed within this document.

Any tax is subject to the prevailing rate on the date of agreement as per the delivery country of origin. Any duty, custom or other fee of any nature imposed upon this transaction by any commercial/governmental/ federal authority shall be paid by the client in addition to the price quoted or invoiced.

THIS INCLUDES ANY OR ALL BANK FEES INCURRED THROUGH ELECTRONIC FUND TRANSFER

A detailed payment invoice will be issued upon the return of a signed copy of this booking form. The invoice will include the relevant banking information for payment.

## 3. DATA PROTECTION

The information and data provided within any documentation will be held electronically and in a hard format by NORDIC in accordance with the Data Protection Act 1998.

## 4. CANCELLATION TERMS

Cancellation of agreed booking(s) prior to delivery are subject to the following terms and fees payable by the client/individual:

Notice Given	% of fee credited in return
More than 28 days	100%
15-27 days	75%
11-14 days	50%
0-10 days	0%
Non-attendance without notice	No refund

## 5. LIMITATION OF LIABILITY

Nordic Products and Services shall not be liable for any failure or the consequence of any failure to provide the services described in this document if such failure results from circumstance beyond the control of Nordic Products and Services.

For the avoidance of doubt NORDIC has no obligation, duty or liability in contract or otherwise beyond that of a duty to exercise reasonable skill and care.

In any event shall NORDIC be liable in contract (including negligence or breach of statutory duty), or otherwise for loss (whether direct or indirect) of profits, business, or anticipated savings, or from any indirect or consequential loss or damage whatsoever.

Each provision in this paragraph is to be constructed as a separate limitation and shall remain in force not withstanding termination of the contract.

## 6. LAW

The contract between NORDIC and the client shall be subject to the Law of England and the English Courts shall determine any dispute that may arise under or in relation to the contract.

## 7. PHOTOGRAPHY

NORDIC request the permission from companies and individuals in order to use in house photography for the purpose of Advertising and Social Media.

## 8. MORE INFORMATION

For further information on any of the T&Cs please contact [sales@nordicps.co.uk](mailto:sales@nordicps.co.uk)